



Dealer Business Hours FAQs

Frequently Asked Questions

Q: What are the new business hours requirements for class A (New Vehicle Dealer) and class B (used/secondhand vehicle dealer) dealers?

A: *All class A and class B dealers must maintain a minimum of 30 hours per week with 15 of the hours falling between 8am and 5pm, Monday through Friday.*

Q: Is there a grandfather clause for the business hours for existing class A and class B dealers?

A: *No. All class A and class B dealers must meet this requirement regardless of when the license was issued.*

Q: How many weeks can a class A or Class B dealer have reduced hours?

A: *A dealer is allowed to be open less than 30 hours, in week segments, for no more than 4 weeks a year.*

Q: What is considered a week for reporting temporary reduced hours?

A: *When reporting temporary reduced hours, the week starts on Sunday, ends on Saturday and cannot be split. For example, a week would be considered Sunday, Jan. 16, 2022 – Saturday, Jan. 22, 2022.*

Q: When does the new year reset for counting temporary reduced hours?

A: *The 4-week allowance resets every calendar year (January – December).*

Q: How are the weeks calculated if the reduced hours span two years?

A: *If a week spans two years, it should count for the year that the week begins in. This week would not count toward the next year's limit. For example, if the temporary hours are between Dec. 31, 2023, through Jan. 6, 2024, it will count as one of the 4 weeks available in 2023 calendar year.*

Q: Do temporary reduced hours that have been removed count towards the number of allowable weeks?

A: *No, if an already submitted temporary reduced hours activity has been removed, the hours do not count towards the allowable 4 weeks.*

Q: What should a dealer do if they cannot give the department a 7-day notice?

A: *If there is an emergency situation where a dealer cannot give a 7-day notice, contact the Business Licensing Section at Licensing@Michigan.gov.*